

County-Wide Criminal Justice Coordinating Committee

The County Criminal Justice Coordinating Committee was dealing with large amounts of official meeting agendas, meeting minutes, RFPs, RFQs, documentation and more. The Committee needed to communicate the information contained in these documents to its 200 employees around the county quickly and efficiently.

The user community ran different operating systems and created their documents using different software applications, so many users could not open files sent by other users. The Committee needed a single software solution for distributing the documents across all operating environments that could support all the file formats used to create the original files. A costly software migration project was not an option. They needed a zero admin solution that required no installation at the user level.

They concluded that they needed a single, Web-based document repository that would be accessible to all users. They also wanted a single, Web browser-based mechanism for viewing the documents. Net-It™ Central (Net-It), by Informative Graphics Corp., was that solution.

Net-It provided this county agency with the ability to communicate across all platforms, regardless of the software currently on their desktop. Net-It also automatically downloaded its viewer to the user's browser, so there were zero requirements for software installation at the user level. It also required little maintenance or human intervention once installed. According to the County System Analyst responsible for the selection of Net-It Central, "The product just runs."

Net-It met all the Committee's requirements:

1. One product for all people
2. One install at server level
3. View documents from a browser
4. Easy to use, drag and drop document repository
5. Documents display correctly, as the original files were created
6. Very simple to administer. The designed folder hierarchy is created and it converts to a site without technical know how.